

# WHITESBURG ANIMAL HOSPITAL & THE LODGE AT WHITESBURG

*Uniting the Art of Caring with the Science of Medicine*

## Boarding Policies

- All boarding guests must have a current examination, vaccinations and be parasite free. Whitesburg Animal Hospital will provide these services at an additional charge if documentation is not provided at check-in.  
Canine Vaccine Requirements: Rabies, Distemper Combination, Bordetella, and Bivalent Canine Influenza  
Feline Vaccine Requirements: Rabies and Distemper Combination
- If your pet will be picked up by someone other than yourself, please inform our staff at check-in.
- Whitesburg Animal Hospital does not assume liability for any lost or damaged belongings.
- All reasonable precautions will be used to prevent any injury or escape of your pet  
Whitesburg Animal Hospital is not responsible for the actions of the pet that may cause injury or escape

## Boarding Admission & Discharge Information

Form Completed By:	Authorized Person to Pick Up Pet:
Pet(s) Names:	
Admission Date:	Discharge Date: <input type="checkbox"/> AM <input type="checkbox"/> Noon <input type="checkbox"/> PM

## Emergency Contact Information

Emergency Contact:
Emergency Phone Numbers:

## Boarding Package

Please refer to our boarding handout for boarding package details

<input type="checkbox"/> Canine Classic Kennel	<input type="checkbox"/> Exotic Classic Kennel	<input type="checkbox"/> Feline Classic Kennel
<input type="checkbox"/> Canine Classic Kennel with TLC		<input type="checkbox"/> Feline Classic Kennel with TLC
<input type="checkbox"/> Canine Enrichment Class		<input type="checkbox"/> Feline Enriched TLC
<input type="checkbox"/> Canine Suite Boarding		<input type="checkbox"/> Feline Suite Boarding

## Boarding Information

If you have more than one pet, should they be housed:	<input type="checkbox"/> Together	<input type="checkbox"/> Separately
Does your pet have a history of digging or fence jumping?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

## Feeding Instructions

<input type="checkbox"/> Feed Science Diet Sensitive Stomach & Skin	OR	<input type="checkbox"/> Food Provided
Name of Diet Provided:		
Frequency of Daily Feedings:	<input type="checkbox"/> 1X	<input type="checkbox"/> 2X <input type="checkbox"/> 3X <input type="checkbox"/> Free Feed
Quantity to be Fed:		
If you have more than one pet boarding, should they be fed:	<input type="checkbox"/> Together	<input type="checkbox"/> Separately

## Spa Services

All spa services are performed the day before discharge unless otherwise requested.

Guests staying seven nights or longer will receive a complimentary bath.

<input type="checkbox"/> Bath	<input type="checkbox"/> Nail Trim	<input type="checkbox"/> Dremel Nail Trim
<input type="checkbox"/> Brush Out	<input type="checkbox"/> Shave Runway	<input type="checkbox"/> Anal Gland Expression



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Website: [WhitesburgAnimalHospital.com](http://WhitesburgAnimalHospital.com)

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## Medical Care

If a guest becomes ill while boarding, Whitesburg Animal Hospital will attempt to contact the owner or the provided emergency contact immediately.

In the event the owner or emergency contact cannot be reached, and the pet requires emergency treatment, Whitesburg Animal Hospital will treat the pet and the owner will assume full financial responsibility under the guidelines authorized below. **Please choose only one option.**

**Do all that is necessary for my pet, no cost limitations**

**Do not spend more than \$ \_\_\_\_\_ in the treatment of my pet**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

## Pet Health Care Assurance Plan

The Pet Health Care Assurance (PHCA) option is available to boarding guests for a daily fee. PHCA will reimburse up to \$250 in eligible veterinary expenses for illnesses or injuries that occur due to your pet's visit.

**For full details, please refer to the Eligible and Ineligible Expenses and Exclusions listed below.**

**I accept the Pet Health Care Assurance Plan for my pet's boarding stay**

**I decline the Pet Health Care Assurance Plan for my pet's boarding stay**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

## Eligible Expenses Include

- Diagnostic and/or treatment expenses provided by a licensed veterinarian that are directly related to an illness or injury that arises as a result of the pet's visit to WAH. This includes illnesses or injuries that arise during your pet's visit, or that become evident up to 72 hours after your pet is checked out from our facility. **Please note, if you opt out of the PHCA, you will be charged for these services, if rendered.**
- All guests are monitored closely for early signs of stress; not eating, diarrhea, vomiting, etc.
- If a pet does not eat within a 24-hour period, we will offer a high-quality wet food to entice them to eat.
- If a pet has diarrhea or vomits due to anxiety, we will follow our GI Protocol that includes medication and a bland diet. Once the GI upset is under control, we gradually transition them back to their regular diet.
- We will also launder any soiled toys and bedding and give our guests spot baths if needed to maintain a healthy and clean environment. The cost of all these protocols are included in our PHCA.

## Ineligible Expenses and Exclusions

- Pre-existing conditions such as Diabetes Mellitus or illnesses or injuries sustained by the pet before arriving at Whitesburg Animal Hospital.
- Injury, illness, or consequence when pets are boarded together at the client's request.
- Injury or illness caused by items that you bring (e.g., new food, treats, medication or chew bones causing GI upset, chewing their own bed/blanket or toys.)
- Tracheal Bronchitis is not covered if the dog was not current on the required Bordetella Vaccine or did not receive the required Bordetella Vaccine at least 7 days prior to boarding.
- H3N3 or H3N8 Canine Influenza is not covered if the dog was not current on the Bivalent Canine Influenza Vaccine or did not receive the required Bivalent Canine Influenza Vaccine at least 7 days prior to boarding.
- Injury or consequence while the dog is in the hands of the client or authorized agent, while the dog is on our property.
- Gastric Torsion Dilation Syndrome (BLOAT)
- Any self-inflicted injuries, (e.g., broken teeth from biting at gates or doorways, broken toenails from jumping on gates or doorways, self-mutilation due to stress or attempts to escape, etc.)
- Natural disasters.
- Injuries obtained while the dog is attending Enrichment Class.